



# B.B.M. B.Ed. COLLEGE

SARDAHA, CHAS, BOKARO (JHARKHAND)-827013

## List of members in Grievance Redressal Cell (GRC) Academic Year 2023-2024

SL.NO.	NAME OF THE MEMBERS	DESIGNATION	DESIGNATION OF COMMITTEE
1	Dr. Kumud Ranjan	Principal	Chairman
2	Mr. Mantu Lal Mahato	Management	Member
3	Dr. Manoj Kumar	Asst. Prof	Member
4	Mr. Prakash Kumar	Asst. Prof.	Member
5	Mr. Bharat Mahato	Asst. Prof.	Member
6	Mr. Bikram Kumar	Student Representative	Member

Principal  
B.B.M. B.Ed. College, Sardaha,  
Chas, Bokaro  
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3	Dr. Manoj Kumar	Asst. Prof	Member
4	Mr. Prakash Kumar	Asst. Prof.	Member
5	Mr. Bharat Mahato	Asst. Prof.	Member
6	Mr. Arvind Kumar Mahato	Student Representative	Member

Principal

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1	Dr. Kumud Ranjan	Principal	Chairman
2	Mr. Mantu Lal Mahato	Management	Member
3	Dr. Manoj Kumar	Asst. Prof	Member
4	Mr. Prakash Kumar	Asst. Prof.	Member
5	Mr. Bharat Mahato	Asst. Prof.	Member
6	Mr. Rishabh Agarwal	Student Representative	Member

Principal

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SL.NO.	NAME OF THE MEMBERS	DESIGNATION	DESIGNATION OF COMMITTEE
1	Dr. Manoj Kumar	Principal In-Charge	Chairman
2	Mr. Mantu Lal Mahato	Management	Member
3	Dr. Kumud Ranjan	Asst. Prof	Member
4	Mr. Prakash Kumar	Asst. Prof.	Member
5	Mr. Bharat Mahato	Asst. Prof.	Member
6	Mr. Vivek Chandra Das	Student Representative	Member

Principal  
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Chas, Bokaro  
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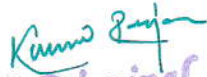


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SARDAHA, CHAS, BOKARO (JHARKHAND)-827013

## List of members in Grievance Redressal Cell (GRC) Academic Year 2019-2020

SL.NO.	NAME OF THE MEMBERS	DESIGNATION	DESIGNATION OF COMMITTEE
1	Dr. Manoj Kumar	Principal In-Charge	Chairman
2	Mr. Mantu Lal Mahato	Management	Member
3	Dr. Kumud Ranjan	Asst. Prof	Member
4	Mr. Prakash Kumar	Asst. Prof.	Member
5	Mr. Bharat Mahato	Asst. Prof.	Member
6	Mr. Himadri Mandal	Student Representative	Member

  
Principal  
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## List of members in Grievance Redressal Cell (GRC) Academic Year 2018-2019

SL.NO.	NAME OF THE MEMBERS	DESIGNATION	DESIGNATION OF COMMITTEE
1	Dr. Manoj Kumar	Principal In-Charge	Chairman
2	Mr. Mantu Lal Mahato	Management	Member
3	Dr. Kumud Ranjan	Asst. Prof	Member
4	Mr. Prakash Kumar	Asst. Prof.	Member
5	Mrs. Gayatri Kumari	Asst. Prof.	Member
6	Miss Ankita Kumari	Student Representative	Member

  
Principal  
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Chas, Bokaro  
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# B.B.M. B.Ed. COLLEGE

SARDAHA, CHAS, BOKARO

Recognized by NCTE & Affiliated to Binod Bihari Mahto Koyalanchal University, Dhanbad (B.Ed.), Jharkhand & J.A.C. Ranchi (D.El.Ed.)

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## Grievance Redressal Cell (GRC)

According to UGC, The Grievance Redressal Cell deals with all types of Grievance, Complaints, Malpractices, including those received from students, faculty and other stakeholders.

### Objectives of the Grievance Redressal Cell included:-

- Developing an organizational framework to resolve guidelines.
- Providing students with immediate access to have their grievance redressed.
- Investigating complaints lodged by students and judging their merits.
- Investigating matters of harassments.

### Guidelines regarding Grievance Redressal Cell

1. B.B.M. B.Ed. College, Sardaha, Chas, Bokaro has a grievance redressal cell as per UGC guidelines.
2. The college grievance redressal cell GRC will monitor and try to solve grievance relating student, faculty and other stakeholders.
3. Student can register their grievance both offline and online mode as per convenience.
4. The student may submit their offline grievance either directly to principal or dropping to the complaint box.
5. There is a complaint box inside the college campus in which the student can drop their grievance.
6. The received complaint will be forwarded to the related committee.
7. Grievance Redressal Cell conducted meeting in regular interval.
8. Institutional tries to solve their grievance by Grievance redressal cell as soon as possible.
9. After redressing the GRC tries to reduce and prevent that type of complain.
10. Awareness programmes are organized about GRC by the Institution.

*Kumud Pajon*  
PRINCIPAL

B.B.M. B.Ed. COLLEGE, SARDAHA  
CHAS, BOKARO

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